

ABS WATER CO-OPERATIVE

415 S Jackson St Clayton IL 62324 (217) 812-6339

RULES AND REGULATIONS SUMMARY

1. All members must file an application (membership) or contract with the Cooperative.
2. All members must pay a connection fee. (The members who have paid the \$225 pre-construction fee have already PAID their connection fee.) The post construction connection fee shall be the Cooperative's cost of service meter unit and our inspector's labor which is currently a **\$800 connection fee**. The installation cost of the meter (by a certified plumber) and the service line from meter set to house, buildings or hydrants are the responsibility of member requesting service.
3. The member is responsible for the installation and maintenance of the service line from the meter into the building.
4. Service from the cooperative must not be connected to any other water source in order to prevent contamination of the co-op's system. Each resident receiving co-op water must have a separate meter.
5. Representatives of the Cooperative shall have the right to read and test meters, inspect pipe and perform other duties required for maintenance and operations of service.
 - A. **Dog Policy:** ABS Water Co-Operative strives to make a safe working place for all its representatives and employees. There has been some issues with mean and/or aggressive dog(s). While ABS does not intend to harm a property owner's pet(s) without reason, ABS representatives and employees do have the right to defend themselves against bodily harm. The owner of a dog which bites or causes harm to an ABS representative who is on the property of the owner of the dog for ABS Water Co-Operative business (including but not limited to appurtenance and line install, inspection, repair or maintenance etc), is liable for damages suffered by the person bitten, regardless of the former viciousness of the dog or the owner's knowledge of its viciousness. The owner is subject to a penalty fee and immediate disconnection of service if owner does not take responsibility for damages incurred by Co-Operative on behalf of a representative/employee. The Co-Operative representative/employee shall have all rights available to them not only through the policy of the Co-Operative but through 510 ILCS 5/16 et. seq.
6. The meter shall be turned on or off only in case of emergency (e.g. water leak). In case of water leak, pull up on the meter in the pit, and turn valve on meter off. Inform the ABS office or service operator of the problem. **Unauthorized tampering with the meter or any other component of the water system is illegal and violators are subject to penalties.**
7. Members shall report any suspected tampering to the Cooperative.
8. Members may not re-sell any water.
9. Members may be required to pay a \$75.00 deposit before water is turned on if determined to have unsatisfactory credit rating. Renters are required to pay a \$75.00 renter's deposit. These deposits are refundable without interest, less any outstanding balance on the member's account, upon establishing satisfactory credit with the Cooperative or, in the case of renters, the renter moves off the property.
10. Owners of property are responsible for payment of bills as well as renters.
11. Bills received after the due date (**the due date is the 15th of the month**) are considered delinquent. If your bill is not paid by the date designated on the "Late Letter", a service operator is sent to **read your meter and a \$50.00 service charge** will apply. If your bill is not paid by the date designated on the disconnect letter, a serviceman will disconnect your meter and a **\$45.00 disconnect charge** will apply. ABS does have a drop box, **but to meet a deadline date Bills must be paid inside the office during office hours.** Office is open Monday thru Friday between 8:00 am & 4 :00pm.
12. Members must pay the delinquent bill and a **\$55.00 re-connect** service fee before service is restored.
13. There will be a \$30.00 charge to have a meter tested if the meter is determined to be accurate.
14. If ABS Equipment (meter pit, meter, remote) is damaged, the member or person responsible shall reimburse the Cooperative for the actual cost of repairing any damage arising from the member's or person's act.
15. Bills should be paid to **ABS Water Co-Operative, 415 S Jackson St, Clayton, IL 62324.**
16. The member will comply with and be bound by the provisions of the bylaws, and Rules and Regulations of the Cooperative, as may be adopted from time to time.



ABS is an equal opportunity provider and employer.